



MOYOOS

HOTEL TIPS AND TRICKS FOR ALL THE FAMILY

JAMBO, MY DEAR ADVENTURERS!

You must be excited about your adventure through Africa! Are you all packed and ready? Awesome! I cannot wait to see you all! To make sure you don't forget anything, I have put together a few handy tips and tricks.

HOW TO PREPARE

YOUR PACKING ESSENTIALS

One thing you can't forget is a pair of (non-slip) socks for our Watoto soft play area. With their socks on ready, your littlest loved ones can dive straight into our ball pit and clamber across our jungle-like climbing areas.

COTS

Got a very tiny adventurer on your expedition team? Simply let us know in advance by emailing us at hotel@phantasialand.de or calling us on +49 (0)2232 36-600 and we'll get the ideal savannah bed ready for your arrival.

THE COUNTDOWN IS OVER!

HELPFUL TIPS FOR TRAVELLING TO THE HOTEL

When you turn onto Berggeiststraße, ideally you need to be in the lane furthest to your right. Tell our friendly traffic assistants that you're heading for the hotels. They'll show you where you can enter the car park opposite Hotel Matamba, which you'll be able to use free-of-charge during your stay with us.

WHEN DOES CHECK-IN OPEN?

You can check in at any time, though your room won't be ready until 3:30 p.m. If you arrive before your room is ready, you can leave your belongings in our luggage room and pick up any pre-ordered tickets from reception – then it's time to set off on your adventure in Phantasialand!

KROKABANA

Younger guests can enjoy a welcome gift, our delicious Krokabana kids' cocktail, and then set off on a safari through the jungle. Meanwhile, you can recharge your batteries over a tropical drink from our Jafari Bar or while enjoying the majestic greenery of our hotel gardens.

OUR HOTEL GARDENS

As you unwind surrounded by the sunset tones of our tropical plants and flowers, your little explorers can put their courage to the test as they tackle our wobbly bridge.



BABY BOTTLES

If you have brought baby bottles that need warming then there is no need to worry! Simply ask a member of our lovely team from Restaurant Zambesi or the Jafari Bar and they'll be happy to warm them up!

EXPLORING AFRICA WITH ALL YOUR SENSES

Breakfast is served in our Restaurant Zambesi every morning between 7 and 11 a.m. Here you can enjoy a selection of African dishes, such as tempting Ethiopian pancakes, as well as a wide assortment of breakfast favourites. We have high chairs available for our younger adventurers, while our children's buffet has something to cater to every taste.

Our suggestion: Ask our reception team to book your family a table for a delicious African barbecue dinner.

OUR ANIMAL GUIDES

As you explore our hotel, you may notice that different animals adorn the walls on each floor. Is your room on the zebra floor? Or perhaps the antelope or warthog floor?



PRIVATE ACCESS TO THE PARK

As a hotel guest, your African adventure can continue straight into the park – our exclusive park access through the hotel gardens will take you directly to Deep in Africa. Don't forget your tickets. Upon entry, we will stamp your hand with an invisible mark so that you can come and go as you please throughout the day!

HELP ON HAND AROUND THE CLOCK

Got a question about breakfast in the morning? Or perhaps you have one last question before you hit the sack after your phantastical day? Not a problem! Our friendly reception team are on hand to help any time, day or night!

